



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

113/0
10-31-02
RME

Applicants: Ferguson et al.

Title: SYSTEM AND METHOD OF
DETERMINING A
KNOWLEDGE
MANAGEMENT SOLUTION

Application No.: 09/382,141

Filing Date: 08/24/99

Examiner: C. Colon

Art Unit: 2163

Atty. Dkt. No. 026167-0616

Commissioner for Patents
Box RCE
Washington, D.C. 20231

CERTIFICATE OF EXPRESS MAILING
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EV 004219366 10/15/02
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Scott D. Anderson
(Printed Name)
Scott D. Anderson
(Signature)

REPLY AND AMENDMENT

This Reply and Amendment is submitted along with a Request for Continued Prosecution.

In the Claims

Please cancel Claims 1-31 without prejudice to further prosecution on the merits.

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03 FC:1202 198.00 CH ✓